

CareAway

Assisted Holidays



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Coach Accreditation: 22331
Tel: 02 4872 2224
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Bronwyn: 0413 483 050
Hannah: 0404 295 655

1. Your Details

Your Name : _____

Your Address: _____

Home : _____ Mobile : _____ Work : _____

Email : _____

Your preferred method of contact : Mail Email Telephone – Home Mobile Work

2. Details of your Complaint

- | | | |
|---|---|---|
| <input type="checkbox"/> Products or Services | <input type="checkbox"/> Contact Centre | <input type="checkbox"/> Website |
| <input type="checkbox"/> Misleading Conduct | <input type="checkbox"/> Documentation | <input type="checkbox"/> Deposit / Pre-Payment / Cancellation |
| <input type="checkbox"/> Refunds | <input type="checkbox"/> Itinerary | |
| <input type="checkbox"/> Other please specify _____ | | |

Summary of Complaint

3. Other Details

Name of the person you have been dealing with about your travel service (if known) _____

Have you spoken to any of our staff about your complaint No Yes

If yes please provide details _____

4. Remedy requested No, I do not require return contact, this is for feedback purposes only

Yes _____

5. Signature and Date

Signature _____ Date _____

List of enclosed documents (if any) _____